

**Subject:** An update from CPHOIT Support  
**Date:** Friday, March 13, 2020 at 4:58:40 PM Eastern Daylight Time  
**From:** CPH Faculty & Staff on behalf of Benjamin J Morrison  
**To:** CPH-FACSTAFF@LISTSERV.UGA.EDU  
**Attachments:** image003.jpg

Good evening,

CPHOIT will be available Monday morning at open of business. Please submit *all* requests through the ticket system so that all team members may see them and respond as rapidly as possible. We'll be relying on Bomgar Remote Control for most needs. Both the Ticket System and Bomgar are found at [helpdesk.publichealth.uga.edu](http://helpdesk.publichealth.uga.edu).

In other news, please welcome [Leo Zhou](#) to our team. We're thrilled to have him, especially during these strange times. He and Courtney will be our frontline support team.

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