

Subject: Update on work from home best practices
Date: Thursday, March 19, 2020 at 3:23:08 PM Eastern Daylight Time
From: CPH Faculty & Staff on behalf of Benjamin J Morrison
To: CPH-FACSTAFF@LISTSERV.UGA.EDU
Attachments: image002.jpg

Good morning,

It is now best practice from a security standpoint to access your files and work by using Remote Desktop if possible, rather than connecting to your server files directly on your home or remote computers. This is a change from initial plans, but updates have been made to the campus VPN to improve its ability to handle traffic. We also encourage the use of UGA and CPHOIT prepped machines wherever possible rather than personal home computers. This, too, will help lower security risk.

When connecting to Remote Desktop (or at all), please use the address "remote2.uga.edu" rather than the previous "remote.uga.edu" to increase security. If you need help with using Remote Desktop or with any of the things mentioned, please submit a ticket at helpdesk.publichealth.uga.edu, and Courtney or Leo will assist.

Thanks,

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