

Isabella Pollard

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Education

The University of Georgia, College of Public Health

Bachelor of Science in Health Promotion

Institutional GPA: 3.80

Presidential Scholar

Dean's List and HOPE Scholarship Recipient

Athens, GA

Expected Graduation of May 2021

The University of North Georgia

Completed general coursework as a dual enrolled student

Relevant Experience

Georgia Department of Human Services – Aging Division

Intern

Atlanta, GA

May 2020 – July 2020

- Gain experience in policy writing and revision
- Help with data analysis processes for Health and Community Based Services
- Assist in data integration for Behavioral Health Coaching program
- Fine tune skills such as critical thinking, attention to detail, and working under a supervision chain
- Attend office wide and state-wide meetings
- Assist in day to day operations and departmental projects

UGA Undergraduate Public Health Ambassador

Student Ambassador

Athens, GA

May 2020 – Present

- Participate in new student recruitment, presentations, and serving as one of several spokespersons for a specific academic department within the university.
- Participate in College of Public Health lecture series, student welcome socials, graduation, and other programs during the academic year.
- Participation in college-related programs with alumni.
- Increase leadership potential and refine presentation skills
- Develop a strong professional network of students, faculty, alumni, and professionals in public health science fields
- Work with other ambassadors on a specific project to benefit the College of Public Health

UGA *DawgsTogether*: A Peer Allies Program

Peer Ally Position

Athens, GA

September 2020 – Present

- Engage new students in conversations through multiple platforms
- Connect to new students through social media, email, and GroupMe to recruit them into the program
- Discuss topics within an established curriculum, as determined by the needs of the student

Compassionate Care Hospice

Student Volunteer

Athens, GA

August 2019 – December 2019

- Completed administrative office work
- Created and organized patient files and medical information
- Conducted research on patient information and medical status

- Assisted in creating on materials for company events
- Involvement in facility's bereavement department

Future Health Promoters Club at UGA

Athens, GA

Treasurer

December 2019 – Present

- Create and manage a budget for the club
- Consistently exemplify strong leadership skills at all meetings
- Promote healthy lifestyles for college students and members of the community
- Educate college students and members of the Athens community
- Facilitate percentage nights at local establishments

Other Work Experience

Vida-Flo

Johns Creek, GA

Front Desk Receptionist

July 2020 – Present

- Gain experience checking patients in and out
- Regularly interact with *booker.com* to schedule patients
- Gain experience in billing procedures and accepting payment from patients
- Strengthen customer service abilities and skills
- Frequently answer the phone and assist customers with questions
- Work partially under commission, and successfully sign patients up for memberships
- Independently open and close the facility, while maintaining utmost cleanliness during a pandemic

University Housing – UGA

Athens, GA

Student Maintenance Dispatcher

September 2018 – August 2020

- Receive work requests from upper-level management and students through multiple modalities including telephone and email
- Coordinate maintenance services with multiple levels of service staff including outside contractors
- Input work requests and prioritize which need attention first by severity of the issue

Ingles Markets

Dawsonville, GA

Front End Cashier

February 2017 – July 2019

Ingles Markets

Blairsville, GA

Front End Cashier

December 2015 – May 2016

- Quickly and efficiently completed transactions, while maintaining extensive and consistent customer service
- Accurately handled various forms of tender, including check, card, cash, EBT, and WIC
- Assisted customers with finding products they needed,
- Used critical and problem-solving skills to quickly and effectively solve problems

Mountain Hope Pottery

Blairsville, GA

Studio Assistant

December 2013 – June 2015

- Maintained a clean and orderly studio space while ensuring optimum efficiency and organization
- Completed all delegated tasks in a detailed and accurate manner with speed and efficiency
- Consistently introduced innovative and new ideas to the business owner, and adjustments to the business model, to increase productivity and product effectiveness

- Accurately handled various forms of tender and maintained financial records
- Assisted in operating festival and product booths

Bella's Creations

Blairsville, GA

Business Owner

December 2013 – June 2017

- Gained entrepreneurship skills, and successfully created a budget, managed finances, balanced input and output costs, and created successful business models
- Delegated tasks and calculated employee costs
- Successfully marketed products and gained experience in product sales
- Independently operated product booths at festivals; sent and debuted new products in new locations, including local shops and art focused and oriented stores

Skills and Community Involvement

- Experience using SPSS Statistics software as well as Stata software.
- Knowledge of grant writing techniques.
- Experience in writing philosophy statements, literature reviews, brief reports, and technical manuals.
- Fluency in implementing public health models, theories, and planning models.
- Strong abilities in Microsoft Excel, and experience in all other Microsoft Office programs.
- Experience in website management and social media marketing.
- Dogs for a Paws, Member, September 2017 – May 2018