Stephanie Cannon

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Objective

A highly motivated, aspiring leader with patient-facing and management experience. Aiming to serve with a compassionate heart in surrounding communities while leveraging the knowledge and skills gained from professional involvement to contribute to the overall efficiency of a healthcare organization.

Education

University of Georgia

August 2022-May 2024

Master of Health Administration – MHA

GPA: 3.93

Honors/Activities

- Institute for Healthcare Improvement (Executive Vice President)
- American College of Healthcare Executives (Executive Vice President)
- UGA Master of Health Administration Executive Board (Outreach and Recruitment Chair)

Georgia College & State University

August 2018-May 2022

B.S., Public Health

GPA: 3.74

Honors/Activities

- Zeta Tau Alpha Sorority (Director of Philanthropy)
- Public Health Student Organization (Member)
- Dean's List
- President's List

Employment

Urgent Care of Oconee - Athens, GA

August 2023-Present

Front Office Associate

- Complete patient registration, assist providers, and verify insurance eligibility
- Serve as the initial point of contact for patients entering the facility
- Responsible for delivering professional customer service

Alumni Cookie Dough - Athens, GA

May 2022-May 2023

Manager

- Responsible for payroll and relevant functions
- Managed the hiring and onboarding process
- Trained employees on the organization's policies and procedures

Fellowship Home at Meriwether - Milledgeville, GA

March 2022-May 2022

Patient Care Assistant

- Helped with resident recovery, day-to-day activities, and personal care
- Increased resident activity participation and morale

Professional Experience/Internships

St. Mary's Medical Group - Athens, GA

May 2023-August 2023

Operations Intern

- Supported the Manager of Operations at St. Mary's Medical Group
- Collaborated with different physician practices during medical group expansion
- Gained experience in project management and collaborating with other organizations
- Increased provider visibility and accessibility on Reputation.com for 19 physician practices

Fellowship Home at Meriwether – Milledgeville, GA

January 2022-May 2022

Public Health Student Intern

- Implemented new projects within patient care, administration, and resident activities
- Provided companionship with all residents at the facility

Volunteer Experience

Pruitt Health Hospice - Milledgeville, GA

May 2021- December 2021

Hospice Patient Care Volunteer

- Attained many skills in quality patient care
- Provided conversation and emotional support to hospice care patients

Presbyterian Village - Athens, GA

May 2021-July 2021

Activities Volunteer

- Supported the Activities Director to increase resident activity participation
- Led certain activities, including outdoor exercise classes and arts and crafts classes

Certifications

Basic Life Support – American Heart Association Six Sigma White Belt – Educate 360 Social and Behavioral Research – CITI Program May 2023-May 2025

June 2023

August 2023-August 2028