

Tnaiasyah Evans

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PROFESSIONAL PROFILE

Emerging healthcare professional pursuing a Master of Health Administration at the University of Georgia with a strong foundation in health science and leadership. Experienced in healthcare operations, patient access, and care coordination, with a focus on improving systems through data-driven approaches.

EDUCATION

University of Georgia – Athens, Georgia

Expected May 2027

Master of Health Administration | GPA: 3.9

Spelman College – Atlanta, Georgia

May 2025

Bachelor of Science in Health Science, Minor in Management and Organization | GPA: 3.6

Magna Cum Laude | Alpha Lambda Delta | Dewitt Dean's Merit Scholar | Alpha Epsilon Delta Honor Society

WORK EXPERIENCE

ApolloMD – Healthcare Operations & Strategy Intern | Atlanta, GA

Jun 2026 – Aug 2026

- Quantified that halving AI Scribe documentation time could lift APC throughput 2–3 pts/hr; findings now inform RelyMD's scribe pitch to hospitals
- Verified 76% of Georgia-privileged PA licenses against state board records, establishing an ongoing compliance framework
- Surveyed 329 employees across 23 departments to close communication gaps; People Directory prototype presented to ACHE leadership

ACHE Student Executive Program | Atlanta, GA

Jun 2026 – Aug 2026

- Competitively selected for ACHE's 10-week Summer Enrichment Program, pairing grad-level healthcare administration students with healthcare organizations
- Completed virtual curriculum with senior healthcare executives on leadership, finance, quality improvement, and policy

Medlink Georgia – Operations Shadowing | Athens, GA

Nov 2025 – Jan 2026

- Evaluated EMR utilization, scheduling workflows, and patient intake processes impacting patient access and clinic efficiency, directly supporting Medlink's mission of expanding access to underserved rural communities
- Identified administrative bottlenecks affecting throughput and care coordination

Spelman College Wellness Center – Lead Wellness Associate | Atlanta, GA

Aug 2022 – May 2025

- Led 20+ student employees supporting campus health programming, advancing Spelman's institutional priority of student retention and holistic wellness
- Designed and implemented wellness initiatives that increased student engagement and participation

Emory University Hospital Midtown – Volunteer | Atlanta, GA

Aug 2024 – Jan 2025

- Assisted patients with navigation and check-in processes, supporting Emory Midtown's patient experience and throughput goals in a high-volume acute care environment
- Gained exposure to hospital operations and interdisciplinary communication

IDEAYA Biosciences Internship – Researcher | South San Francisco, CA

May 2023 – Aug 2023

- Analyzed oncology assay data supporting development of a PARG inhibitor screening cascade, contributing to IDEAYA's mission of advancing precision oncology therapies for hard-to-treat cancers
- Presented findings to senior research team and at ABRCMS, strengthening data interpretation and cross-functional communication skills

Spelman College Housing & Residence Life – Resident Advisor | Atlanta, GA

July 2022 – May 2023

- Supported academic and personal development of ~80 residential students through advising, conflict mediation, and crisis response, upholding Spelman's commitment to a safe, structured community for its residential students
- Enforced housing policies contributing to a secure and well-run residential environment

STRATEGY & ANALYTICS PROJECTS

Cross-Departmental Communication Analysis

- Analyzed a 329-person, 23-department survey to identify the top communication gap (no single source of truth for departmental ownership)

- Built a People Directory prototype resolving 3 of 4 gaps found; presented to and adopted by ACHE leadership

AI Scribe Adoption & Workflow Analysis

- Interviewed APCs and regional leads across 3 regions; found documentation consumed 40–50% of a clinician's shift, with halving that projected to lift throughput 2–3 patients/hour
- Findings adopted into RelyMD's scribe pitch strategy to hospitals, positioning cost/workflow data as a key differentiator in sales conversations

Strategic Growth & Virtual Care Expansion (RelyMD)

- Benchmarked ApolloMD against 6 major competitors (TeamHealth, Envision, USACS, Vituity, SCP Health, Sound Physicians)
- SWOT findings directly shaped messaging recommendations now used in hospital pitches for RelyMD's virtual care expansion

Georgia Credentialing Compliance Audit

- Verified 76% of Georgia-privileged PA licenses against state board (GCMB) records
- Built a repeatable audit framework now used as standard practice by the credentialing team, reducing future regulatory exposure

Emergency Department Performance Analysis - CMS Data

- Analyzed national CMS ED datasets to assess operational performance drivers and identify throughput bottlenecks impacting patient outcomes
- Applied ANOVA ($F(3,176)=34.90, p<0.001$) to identify statistically significant variation in throughput across hospital volume cohorts, informing targeted improvement strategies
- Developed data-driven recommendations to reduce psychiatric boarding delays, streamline triage flow, and improve imaging utilization

Strategic Margin Recovery & 18-Month Operating Budget - UnitedHealth Group Case

- Built 18-month financial model targeting +80 bps operating margin expansion through pricing optimization and automation levers
- Modeled Medical Cost Ratio (89.9% baseline) and Operating Cost Ratio scenarios to assess ROI and financial impact of cost-containment strategies
- Identified \$1B enterprise cost-efficiency opportunity and designed phased margin recovery roadmap enabling finance and operations teams to track ROI and risk exposure

Referral Leakage & Access Optimization - Emory University ACHE Case

- Analyzed specialty access constraints (45–60 day internal wait times vs. 14–21 day competitor benchmark) to quantify referral leakage risk and revenue impact
- Identified root causes including underutilized scheduling templates and lack of cancellation recovery systems
- Proposed load balancing, telehealth integration, SMS reminders, and KPI framework to improve retention and reduce out-of-network leakage

CORE COMPETENCIES

Healthcare Operations | Patient Access & Care Coordination | Process Improvement | Financial Modeling | Data Analysis (ANOVA, Excel) | KPI Development | Root Cause Analysis (RCA/FMEA) | Operational Efficiency | Healthcare Strategy | Executive Communication